Steven Goeman

PROJECT MANAGEMENT MENTOR AND COACH · SPEAKER · VISITING PROFESSOR

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30+	5,000+	14	15	5
years of experience	people trained	countries	sectors	universities and colleges

EXECUTIVE SUMMARY

Steven Goeman is a project management mentor, coach and speaker with more than thirty years of experience in an international context. In 2005 he founded Gaps bv. Today he focuses on what drives him most: supporting project managers, executives and project sponsors so their projects succeed.

His career began in finance. With a master's in Commercial and Financial Sciences, majoring in accountancy, he implemented the financial and integration modules of BaaN, Triton and CODA at industrial companies in Europe and the United States. At Andersen he co-developed the worldwide programme and project management methodology and was core instructor for managers and partners.

Since then he has always combined leading himself with helping others grow. As programme manager he took Connector, the strategic construction programme of Belgium's national airport, from concept to delivery. He took over stalled projects, set up PMOs and assessed the project maturity of organisations.

He has worked in fourteen countries and fifteen sectors, and trained more than 5,000 people, in business and at five universities and colleges. He designed learning journeys based on High Impact Learning that Lasts, built his own e-learning platform and is today a visiting professor at Thomas More.

WHAT SETS HIM APART

For Steven, project management is about people. His definition: *providing enough communication to the right stakeholders, to manage their expectations.* He combines the hard techniques (PMP®, PRINCE2®, MBA) with coaching and NLP (Master Practitioner). What he teaches, he has tested himself in the field.

He knows how important technology is and embraces new tools, including artificial intelligence. But always with people in mind: technology supports the conversation, it doesn't replace it.

HOW HE HELPS TODAY

- Mentoring project managers on their own live projects
- One to One with executives and project sponsors: a confidential sounding board
- Learning journeys and training, in the classroom and online
- Keynotes and talks on project communication

CORE COMPETENCIES

- Stakeholder and communication management
- Mentoring project managers
- Executive coaching (One to One)
- Designing learning journeys and e-learning
- PMO set-up and project maturity
- Programme and project management

CAREER HIGHLIGHTS

2022 – now — **Learning journey designer and mentor** · Large utilities construction and maintenance company

Hybrid learning journey for some 700 project managers (High Impact Learning that Lasts) and mentoring of project managers on their live projects.

2021 – now — **E-learning designer and administrator** · Gaps · PM Mentor Online

Proprietary online learning platform with interactive e-learning journeys in project management, designed, developed and managed in-house.

2015 – 2018 — **PMO advisor and coach, advisory board expert** · National public broadcaster

Set-up of PMOs in a Scrum-driven environment, coaching of the PMO manager and expert on the advisory board for the new broadcasting facilities.

2011 – 2015 — **Connector programme manager** · Belgium's national airport

Strategic construction programme from concept to delivery: a connector building between two piers with a security platform and a commercial area. Conflicting interests of commercial, security and operations reconciled at every level.

2006 – 2009 — **Programme manager and lead instructor** · Belgian federal government

Project management course with its own case study and exam; some 1,000 senior civil servants trained with a team of six trainers.

2005 – 2018 — **Lead instructor and head of talent management** · Project management consultancy

Open and tailored training in Dutch and English, in nine countries; coaching of trainers and quality assurance.

1999 – 2002 — **Methodology expert and trainer** · Andersen

Co-developer of the worldwide programme and project management methodology; core instructor for managers and partners.

ACADEMIC ROLES

2021 – now	**Visiting Professor** · Thomas More, Applied Architecture
2007 – 2015	**Visiting Professor** · Ghent University
2006 – 2021	**Lecturer** · Solvay Brussels School
2004 – 2009	**Lecturer in project communication** · Flemish Engineering Society
2003 – 2010	**Lecturer** · University of Antwerp – UAMS

EDUCATION AND CERTIFICATES

2017 – 2020	**NLP Master Practitioner** · Bandler Institute
2008	**MBA** · Warwick University (UK)
2008 – now	**PRINCE2® Foundation** · APM Group
2001 – now	**Project Management Professional (PMP®)** · PMI
1996	**Postgraduate in Japanese Business Studies** · EHSAL
1995	**Master in Commercial and Financial Sciences, major in accountancy** · VLEKHO

LANGUAGES

Dutch native · **English** fluent · **French** good · **German** basic

ICT

ERP Triton, BaaN, SAP, CODA
Project management Microsoft Project, Jira
E-learning Articulate Rise, Canvas, Moodle
AI Copilot, Gemini, ChatGPT, Claude
Video Camtasia, OBS

SECTORS

Telecom · ICT · Banking and insurance · Government · Energy and utilities · Aviation · Construction · Food · Media · Industry · Transport and logistics · Retail · Healthcare · Education · Non-profit

The full CV

More than eighty assignments, filterable by type: projects, ERP, mentoring, training, academic and consulting.

stevengoeman.be/en/cv/

Usus magister est optimus. Experience is the best teacher.